



EMPLOYMENT OPPORTUNITY

Closing Date: 2024/02/16

DISTRICT SERVICEWORKER

Winnipeg, Manitoba

Manitoba Hydro is consistently recognized as one of Manitoba's Top Employers!

Great Benefits

- Three weeks of accrued paid vacation after the first year, working toward a maximum of seven weeks paid vacation
- Competitive salary and benefits package
- Pension and working conditions that provide for a balanced approach to work, family life and community

Manitoba Hydro is a leader among energy companies in North America, recognized for providing highly reliable service and exceptional customer satisfaction. Join our team of Manitoba's best as we continue to build a company that supports innovation, commitment and customer service.

We are seeking District Service workers for term, seasonal work in Winnipeg, Manitoba. You will assist in providing a high standard of service to the customer and in representing the Corporation in the Customer Service Centre. Service will be provided in person, via telephone and in writing to customers in a professional, friendly, and caring manner with respect to questions and concerns about their electrical service.

Responsibilities:

- Provide underground locations on electrical and gas facilities and issue clearances in accordance with Corporate Policy.
- Perform collection activities associated to delinquent accounts.
- Change "Defective" and "Retest" energy meters and maintain related records.
- Perform accurate reading of gas and electric meters including 3 phase demand meters.
- Assist with construction and maintenance of distribution facilities.

Qualifications:

- You must have a Grade 12 education with the necessary customer service experience.
- You will be required to successfully complete the Line Locating training.
- You will also be required:
 - To possess and maintain a valid Province of Manitoba Driver's Licence Class 5.
 - Demonstrated ability to work independently under limited supervision, initiative, good sense of judgment, and willingness to assume responsibility.
 - Proactively considers safety of self and others.
 - Effective communication skills; written and oral.
- Candidates will not be allowed to utilize vacation credits for the duration of the term assignment.

Salary Range

Starting salary will be commensurate with qualifications and experience. The range for the classification is \$23.98-\$31.40 Hourly, \$45,942.26-\$60,161.40 Annually.

NOTES:
These positions work either the standard 9-day work cycle or an M3T3 shift at management's discretion.

Hybrid Work Schedule – Not Eligible

Based on the job duties, this position is NOT eligible for the Hybrid Work Schedule as per corporate policy.

Apply Now!

Visit www.hydro.mb.ca/careers to learn more about this position and to apply online.
The deadline for applications is FEBRUARY 23, 2024.

We thank you for your interest and will contact you if you are selected for an interview.

This document is available in accessible formats upon request. Please let us know if you require any accommodations during the recruitment process.

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